



FOND DU LAC FAMILY YMCA FREQUENTLY ASKED QUESTIONS

WHO CAN APPLY FOR 24/7 FACILITY ACCESS?

Adult Y members of the Fond du Lac Family YMCA, ages 19+, may apply for 24/7 facility access. Individuals with a day pass, one month membership, Nationwide members & other short-term memberships/visiting guests are unable to apply for access.

HOW DO I APPLY FOR 24/7 FACILITY ACCESS?

Qualifying applicants may apply at the Y's Welcome Center desk during staffed membership hours. You must sign a 24/7 access waiver, sign an agreement to abide by our policies, and pass a background check. The Y will notify you if your access is approved. This process typically takes 1-3 business days.

WHAT ARE THE FEES FOR 24/7 FACILITY ACCESS?

The monthly fee is \$5 per month per member. There is a \$25 fee per member to purchase your key fob. If you need to replace your key fob, an additional \$25 fee will apply.

WHAT AREAS OF THE FACILITY WILL I BE ABLE TO ACCESS OUTSIDE BUSINESS HOURS?

Access will be allowed in the Wellness Center (LMC), Family Gym, Studio 4, and the restrooms in the lobby and Wellness Center. All other areas of the facility will be closed, including the locker rooms.

IS THE FACILITY STAFFED WHEN I USE MY 24/7 ACCESS OUTSIDE BUSINESS HOURS?

Our facility is staffed during business hours only. There will be no staff available to assist members after hours.

WHAT SAFETY & SECURITY MEASURES ARE IN PLACE?

Our facility is protected by our advanced security & video surveillance system. Please note that this system does not provide staffing assistance for emergencies that might arise. As such, we highly recommend that you exercise with another member having 24/7 access when using our facility outside of staffed hours.

First Aid Kits and AEDs are available. In case of emergency, please call 911. Snow removal will not be completed until regular business hours and dependent on weather conditions. During inclement weather, you may still access the facility after hours, but at your own risk.

HOW DO I ACCESS THE FACILITY OUTSIDE BUSINESS HOURS?

Your purchased key fob is your after-hours access to the Fond du Lac Family YMCA and will allow access as long as your membership remains current.

When entering and exiting the facility, please ensure the door closes behind you. Do not hold the door for anyone, as each person will need to use their own key fob for access. This is important as we monitor who is in the building at all times.

Access or key fobs may not be shared with anyone. Nobody, including staff, is allowed to grant facility access to anyone. Doing either is a violation of our policy and will result in permanent loss of 24/7 access to the Y and possibly termination of your Y membership.

WHAT GUIDELINES DO I NEED TO FOLLOW?

The Y has a strict 24/7 Code of Conduct and Facility Guidelines based on the Y's values of honesty, respect, caring, and responsibility. These guidelines are in place for the safety and security of our staff and members, and the protection of our property. Members applying for 24/7 access are required to sign a waiver and Code of Conduct. If a member fails to abide by policies, their 24/7 access, and potentially their membership, will be revoked with no refund given.